



CAB DRIVERS

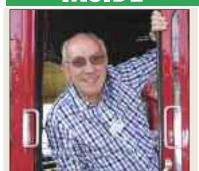
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Issue 256 February 2018



# SANE OLD TORY? PM MAY ASKS FOR TRADE UPDATE, BUT THEN BACKS UBER AT DAVOS

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Published by The London Cab Drivers' Club Ltd. Unit A 301.3,

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Contributions for publication are welcomed and should be sent to the Editor at the above address.

#### The London Cab Drivers' Club Ltd.

Printed by Iliffe Print. T: 01223 656500 www.iliffeprint.co.uk

#### DAVOS, MAY AND UBER

Theresa May is currently in the middle of some of the most turbulent times for a PM in recent years, Brexit, NHS, leadership speculation... and what does she decide to focus on?

The Gig economy and citing UBER as a prime example. So much for the fairer society she promised when she first came into office.

Mind you, none of us should be surprised, especially after she appointed Jo Johnson as her Transport Secretary, the brother of our former Mayor and UBER supporter, Boris.

At time of going to press, it seems like she is about to crash and burn like UBER, whose problems go from bad to worse every week.

#### RAPID CHARGING POINTS - WATT A MESS!

Opposite on page 3 we have reproduced the letter sent to the Club from our Mayor in

### response to our letter raising concerns over the lack of RCP.

He states that TfL's immediate target is to deliver 150 RCP by the end of 2018, despite acknowledging the Addison Lee report that states that we would need 2,100 RCP if just 25% of taxis and PH vehicles converted to electric.

He also states that TfL are investing £4.5m on new on-street charging points, but this figure pales into insignificance when one considers the £900m spent on the CSH for an estimated 118k cyclists.

He finishes off by saying that he encourages drivers to write to their local borough to request their support for this infrastructure.

So now the Trade has a situation where TfL have restricted us to buying a certain vehicle, but requires us, the drivers, to lobby on TfL's behalf to make this policy work?

Another incident of TfL "making policy on promises".



Grant Davis LCDC Chairman



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#### MAYOR OF LONDON

Dear Grant,

Thank you for your letter of 6 November about rapid charging points. I am sorry for the delay in replying.

I welcome your support to clean up London's air. The shameful public health crisis London faces, with thousands of premature deaths and illness caused by air pollution, must be addressed. For taxi drivers, the level of pollutants you are exposed to everyday at work is simply unacceptable.

I am determined to help the trade phase out diesel taxis and establish the capital's fleet as the greenest in the world. Last year, I outlined how I would take this forward as part of my Taxi and Private Hire Action Plan, which is well underway. We have secured a national Plug-in Taxi grant of up to £7,500 towards the cost of new zero emission capable taxis and Transport for London (TfL) has started a delicensing scheme to provide payments of up to £5,000.

Earlier this year, TfL appointed five suppliers to fund, maintain, operate and install a new rapid charging network across London. This investment was great news for the capital. TfL has been working hard with partners to ensure there is sufficient coverage to meet demand from taxi drivers as they transition to zero emission capable vehicles from the start of next year. This will include rapid charge points dedicated for their use.

TfL have dramatically increased the number of rapid charge points in London over recent months, including by prioritising them on TfL land and highway. We continue to support boroughs to put them on their roads and further encouragement from the trade would be helpful in making the case for demand directly to boroughs. Furthermore, I am encouraged that Shell have chosen London to be the first city to have their rapid charge point offering on forecourts.

TfL expect a total of around 80 rapid charge points by the end of the year, with around 60 delivered by TfL including new sites in central London and at Heathrow Airport. The rate of delivery will rise dramatically in the coming weeks, with over 130 locations currently being worked on. As you will appreciate, this picture is changing every week, but you can find up to date information, including the locations of new points, can be found on the TfL website at: <a href="https://tfl.gov.uk/modes/driving/electric-vehicles-and-rapid-charging">https://tfl.gov.uk/modes/driving/electric-vehicles-and-rapid-charging</a>.

TfL's immediate target is to deliver 150 rapid charge points by the end of 2018. This target is the result of extensive research with input from the trade and it specifically considers the uptake of zero emission capable taxis. Of course, it is important to keep numbers under constant review by assessing vehicle uptake, advances in technology and how they are used so that we keep drivers assured but also make the right investment at the right time. TfL are aware of Addison Lee's report. This is one of a range of views of what is needed for London and TfL continues to conduct research in this area to inform future targets. All of TfL's research is published on its website at: www.tfl.gov.uk/uley-research.

Not all taxi drivers will be reliant on rapid charging; many will want to charge vehicles at home because it is convenient and can be cheaper. TfL are investing £4.5m in new on-street charge points in residential areas where drivers do not have access to off-street parking. This fund was allocated to 25 boroughs in August 2017 and delivery will start next year. I encourage drivers to write to their local borough to request a point and to express their support for this infrastructure. This will be in addition to the approximate 2,000 standard charge points already on London's streets as part of the Source London and POLAR networks.

I hope the above assures you that TfL are delivering on their promise. I look forward to working with you in cleaning up the air to make London a better place to live, work and visit.

Thank you again for taking the time to write to me.

Yours sincerely,

Sadiq Khan Mayor of London

# PM GIVEN TRADE UPDATE



Rt Hon Theresa May MP



From the Secretary of State The Rt. Hon. Chris Grayling

Great Minster House 33 Horseferry Road London SW1P 4DR

Tel: 0300 330 3000 E-Mail: chris.grayling@dft.gsi.gov.uk

Web site: www.gov.uk/dft

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Our Ref: MC/215825

Den-

Thank you for the email of 8 January 2018, enclosing correspondence from

, about Uber.

I am very aware of the concerns regarding the changing landscape of the taxi and private hire market. The Government supports choice for consumers and wants to see both taxis and private hire vehicles (PHVs) prosper.

Taxis play an important role in meeting London's transport needs, and we want them to continue to do so. They offer a premium service to passengers including guarantees on accessibility of vehicles and the confidence provided by drivers who have the Knowledge. PHVs provide a different range of services, but ones which consumer's value.

Transport for London (TfL) is responsible for managing the taxi and PHV licensing regime in London and it was TfL's decision not to renew Uber's PHV operator's licence in Greater London. Uber have appealed against this decision, and until this is heard Uber will continue to be able to operate. I trust that, given this matter is subject to legal action, you understand that it would not be appropriate for this Department to comment on this matter.

As elsewhere in England and Wales, the licensing regime in London is designed to ensure that no matter which type of service passengers choose to use, the drivers are safe and the vehicles are fit for purpose. PHV drivers have to meet the same rigorous character and medical standards as London taxi drivers. PHV operator licences are also issued subject to a 'fit and proper' assessment. Once a licence has been issued, licensing authorities should have systems in place, including maintaining links with the police, to ensure that all licence holders continue to be 'fit and proper'.

We are investing to help make taxis and PHVs greener and cleaner, supporting our commitment to improving the UK's air quality. The

# AFTER LCDC MEMBER VISIT

Government's new Plug in Taxi Grant for Zero Emission Capable (ZEC) taxis of £7,500 is also now available nationally to support up to the first 10,000 new purpose built taxis that are purchased or the budget (£50m) is exhausted, whichever comes first. This, coupled with estimated typical fuel savings of £100/week i.e. £5,200/year based on the London Electric Vehicle Company data, provides a significant incentive for taxi drivers to make the switch to the new ZEC taxis as early as possible.

My Department has also committed £14m of funding to 10 local authorities to deliver new dedicated chargepoints for ULEV taxis. London is one of the 10 local authorities and has secured £5.2m of funding to support TfL's commitment to deliver 300 rapid chargepoints by 2020; 75 of these were due to be in place the end of 2017, with 45 of them dedicated for the new electric taxis. My understanding is that TfL was on course to achieve this. In addition to these new rapid chargepoints a comprehensive network of publicly available chargepoints is also already in operation across London.

With regard to request for a 100% VAT reduction on wheelchair accessible ZEC taxis, I will ensure that a copy of their correspondence is sent to HM Treasury for a reply as they are responsible for VAT matters.

The Government attaches the utmost priority to passenger safety in the licensed taxi and PHV trade. My Department will consult on statutory guidance enabled under the Policing and Crime Act 2017. This guidance will contain robust standards that we expect all licensing authorities to adopt; these will ensure all passengers, particularly children and vulnerable adults, are protected when using taxi and PHV services. Also, we will be consulting on revised best practice guidance which will include recommendations to licensing authorities to assist them in setting appropriate standards to enable the provision of services the public demand.

At a Westminster Hall Debate on the 'Regulation of working conditions in the private hire industry', John Hayes MP announced he would set up a Task and Finish Group to consider how PHV and taxi licensing authorities use their powers, and produce focussed recommendations for action. The Group is considering the regulation of the trade as one of its key areas for discussion and will report its findings to Ministers early this year.

Rt Hon Chris Grayling MP

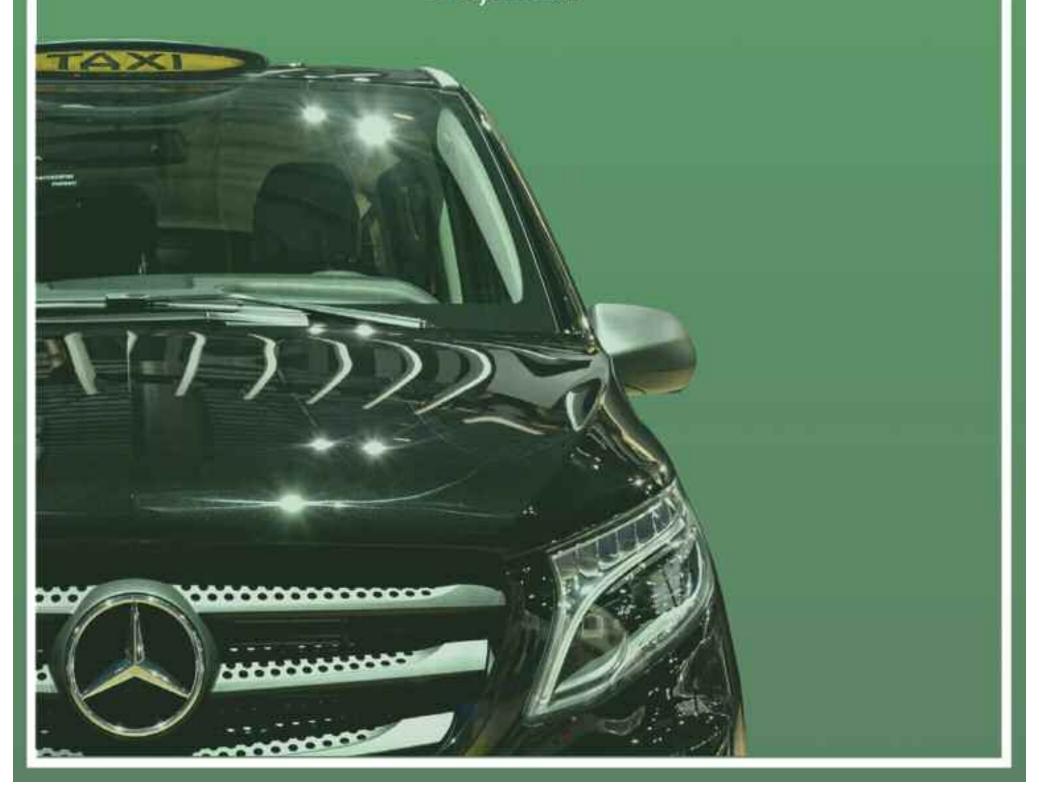
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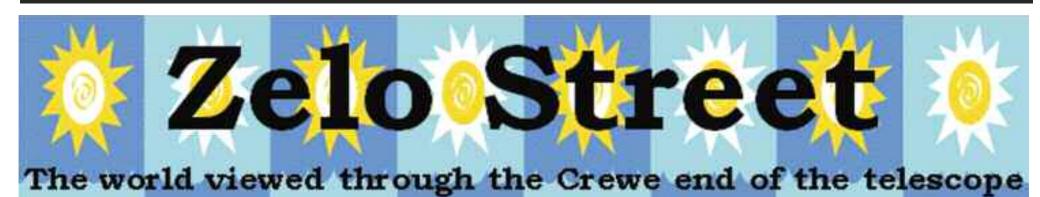
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# UBER: DOWNING STREET MEDDLING EXPOSED

While driver and rider matching service Uber continues to operate in London, and the firm readies itself for appealing against the decision by Transport for London to refuse it another operator's licence, some harsh realities are coming home to roost, not least of which is the sure and certain knowledge that the Uber app is, in its current form, illegal - it does not comply with Private Hire regulations. Full stop.

That much is bad, but what is worse is that Uber, and possibly others, lied, span, and otherwise covered up this mildly inconvenient item while the company poured resources into its London operation and racked up tens of thousands of drivers, thus making it very difficult to dislodge. Pushing ever cheaper fares bred a generation of dependent users, many unwilling to do the Cold Turkey and wean themselves off the habit.



But all that is small fry when put alongside the realisation that the then Coalition Government was not only happy to see Uber arrive in the capital - it was prepared to bend the arm of anyone and everyone who stood in the way of modern-day robber baron Travis Kalanick and his merry men. We are now getting a picture of the deceit after FoI requests revealed some most embarrassing information on those concerned.



The crucial correspondence begins at the start of 2014, and is kicked off by Daniel Korski who told Julian Glover and Kit Malthouse on January 3 "Could I ask you to have a look at a problem Uber seems to be facing with TfL. We are about to make a big pitch in No 10 to make the UK a world leader in the 'sharing economy'. And it would be a real shame if we let incumbents in various markets, outdated rules or old-fashioned thinking block our effort to attract key firms to the UK ... So I'd be really grateful if you could look into Uber's case and see what we might do". This suggests TfL had a problem with Uber's operating model.



And, as if this were not blatant enough, Malthouse emailed Isabel Dedring the next day "Plea from Number 10. Suspect the issue might be more complex than it seems but can we chat next week? Better for us to sort than DfT" [my emphasis]. She got back to Malthouse on the 14th and was encouraged to report directly to Korski after telling him "it's not totally straightforward [because] of the taxi [regulations] but I am sure we can sort".





So back she went to Korski, telling him "Clearly we want to be helpful, the issue is a bit more complex than it might appear [because] of the way Taxi and private hire licensing works in London". This gives every impression that the potential illegality of the Uber app was already known - without the IT experts having to prove it.

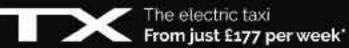




Meanwhile, an email to Ms Dedring asserts "Their [Private Hire] license is not in question" before admitting "The biggest problem we will have is ... the Private Hire trade who will be up in arms when we confirm we've got no problem with the way Uber are operating". It also acknowledges that the taxi trade will also be opposed to the move.

Any problem appears to have been sorted by the 21st, when Peter Hendy emailed "I think Isabel's meeting someone from No 10 who is anxious that Uber are allowed to continue in business; that's OK, I'd say meeting Uber isn't". So lobbying from Downing Street was OK. And whatever the problem TfL originally had was overridden. That's not good enough. The original objection has to be made public. And it will be, however uncomfortable it may prove for another group of those here today and gone tomorrow politicians.







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# A TALE OF TWO STATEMENTS

#### **CLUB TOOK ON EVASIVE TFL IN FIGHT FOR LICENCE**

For us to unravel the saga regarding the suspension that lead onto the revocation of Sean Stockings licence would fill every page of this edition of the Badge.

Originally, we could not get a straight answer from TfL as to why Sean was suspended. Eventually after several weeks they came up with a charge of harassment which was supported by a letter from TfL's very own EOS team (who are only responsible for traffic accidents & incidents) based at Palestra, who demanded Sean attend an interview under caution.

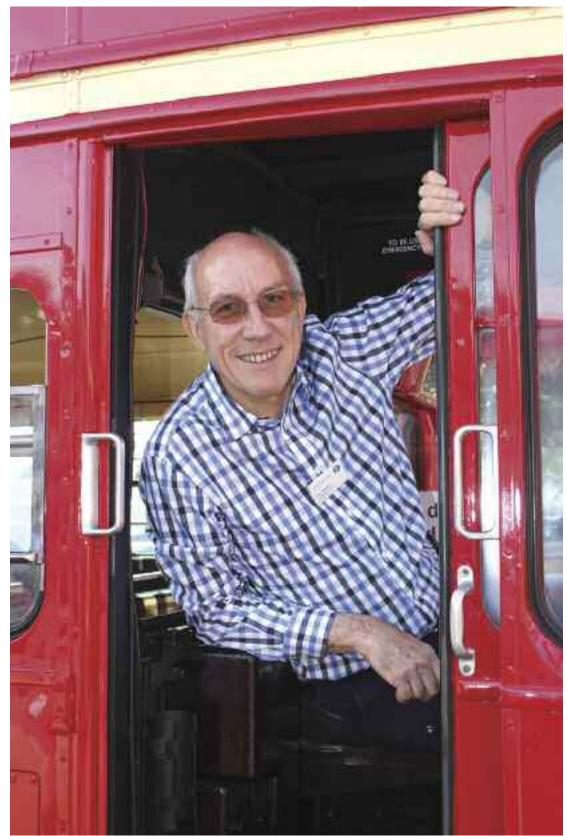
Our legal representative, Keima Payton, rebuffed this, stating that the harassment charge was completely inappropriate and eventually this was not used as a reason to revoke Sean's licence.

This was done at a later stage by Peter Blake (another departed member of TPH staff) who cited data protection.

Just to give you an idea of what we were up against, here is a good example below. Here you can read two statements made by Leon Daniels relating to the incident outside Delfino's restaurant.

The first one was dated 31st December 2016 (we are being kind calling it a statement, it was referred to by TfL as a letter mainly because it omitted the declaration of truth). We did not receive this letter until 6th April 2017.

Mr Daniels stated #1 " We were seated at a table which is physically outside the restaurant building in a covered area adiacent to the footway... He then left the scene...we



vacated the restaurant and left the area"

The second statement our lawyer received was dated the 23rd November 2016, which we did not receive until the 29th November 2017 (the day before Sean's hearing at TfL and in the afternoon), and it came in the form of a "Witness Statement". Importantly, it ommited the police case number (which would have meant we would have been able to track it to a police station/department).

At Sean's hearing that was Chaired by former Head of the Public Carriage Office, Mr Roy Ellis, our solicitor Keima Payton pointed out to Mr Ellis that these forms can be downloaded off the internet.

It is important to note that Mr Ellis nodded and immediately informed us that he would not be using this statement as part of the "evidence" when making his decision.

We will shortly be putting both statements up on the LCDC Facebook site and

will asking drivers to vote on what statement they believe, if any, and to identify their favourite bit!

Mr Daniels Stated #2 "I also felt distressed at the fact that I couldn't have a private dinner... This distressed me and made me feel scared for my safety. I was so scared at the time that my Organization removed me from the restaurant to a Place of safety"

Mr Daniels then went on to state... "Since the incident, I am in constant fear even when walking from the Station or my home address as I go about my business in London. I find myself looking away from members of the Public to avoid being recognised, I have my hat down and my collar up. As I am a public figure, I could be a target for verbal or physical abuse at any time"

It is very important to note that Keima Payton did not receive this second statement until the night before Sean Stocking's hearing at Palestra, making it nigh on impossible to refute.

In the first email sent to TfL when Sean's licence was revoked, Keima Payton accused TfL of being Kafkaesque - we had no idea how Kafkaesque it would turn out to be!

Kafkaesque adjective 1. characteristic or reminiscent of the oppressive or nightmarish qualities of Franz Kafka's fictional world.





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# Alan's Angle



## **RANK SUCCESS!**

Good news for once for drivers who work the Claridges Hotel Rank - you know the one, it's about half a mile away and sits on the Camden boundary line.

Ok I exaggerated on the distance but it is too far from the hotel door. Due to complaints from the LCDC and the ranks committee, the decision has now been made to move the rank back up nearly to the front door of the hotel. The hotel have also been

complaining that their guests were having to walk too far to the rank or their door staff couldn't see the rank and were having to stand in the road, making it dangerous for them to do

The most frustrating part of this is that the ranks committee complained when the first drawings went out to consultation that the rank was too far away and that private hire would park in the front of the rank. All that we said has come

true and it's amazing that the person at Westminster Council thought he knew better and actually threw his toys out of his pram when he was told that all the ranks in the New Bond Street were bad news for the taxi trade, as he felt that all the ranks that he had put in were ok for us.

So the upshot is the new rank position is going out to consultation and WCC hope to have the new rank in place by the end of February or early March.

# Taxi rank non compliance report

The figures for 2017 for taxi drivers leaving their Taxis on ranks shows the scale of drivers now getting warnings for rank abuse.

The numbers for drivers being warned have steadily risen through 2017, starting at 134 in January 2017 and finishing the year at 248, peaking at 278 in September. These drivers now get a warning and it doesn't take much now to accumulate 3 warnings and then get asked up to visit TPH. It is frustrating to head towards a rank to only find a taxi left and no driver to be seen. Now I know that we need rest ranks and sometimes we need to visit the toilet from time to time and I have been told that they don't write a report straight away as they are aware you might be in a hotel using the toilet. But what is infuriating is to see the same vehicle parked still there hours later. I work hard to try and get new ranks installed alongside the ranks committee and it's frustrating and hard to defend when all we get is reports that vehicles are left on ranks. TPH have

just recently turned a setting down bay at the Mercure Hotel in Southwark Street into a 24hr Taxi Rank and then I start hearing it's being abused by the same driver, who was leaving his cab on there for days at a time. When asked why by compliance it turned out he lived local and was using our rank as his private parking spot. What chance have we got when we see blatant rank abuse daily, especially when work's not good and we need ranks to ply for hire from? This is what stops us getting ranks in certain boroughs as they throw back at us that we are worried that drivers will leave their taxis there and not use them for working

So after all the years that we have complained about no compliance on the streets it has come back to bite us on the arse. Private hire drivers have also been warned for being on taxi ranks, but nowhere near the numbers we have been caught at. So let's not become an easy target for compliance wanting to dish out warnings and keep the ranks clear for drivers who want to work the rank.



L.C.D.C LEADERS NOT FOLLOWERS Stop talking about it and JOIN!

# LONDON'S CYCLING CAMPAIGNERS HIT **BACK AT ROBERT WINSTON'S LATEST CLAIMS** THAT CYCLE LANES CAUSE POLLUTION

The capital's pro-cycling campaigners have hit back at Lord Robert Winston after he claimed that bike lanes increase pollution.

The professor said in a debate in the House of Lords on Monday that he believes cycle lanes cause increased levels of pollution by forcing cars and vans to travel more slowly. Calling on the government to publish figures for pollution levels both before and after the introduction of cycle lanes, he claimed: "The reduction of lanes which traffic can travel down means that there are more cars taking longer journeys than ever before at slower speed "The evidence is that the internal combustion engine is less efficient and pollutes more at slow speed particularly when it's waiting." Simon Munk, infrastructure

campaigner for the London

Cycling Campaign told the Standard: "As a scientist I expect Lord Winston to back up his claims with evidence, all studies so far show that most cycle schemes in London have decreased pollution." Although Lord Winston did not point to any cycle lanes in particular, Mr Munk said that he assumed he was talking about the east to west and north to south cycle superhighway schemes.

He said: "Pollution monitors along the embankment actually show a marginal decrease in pollution levels since the cycle schemes were brought in. Mr Munk also hit out at Transport Minister, Baroness Sugg, who took part in the debate and said the the construction of bike lanes had reduced available space on the roads increasing congestion. Pointing to a TFL study which



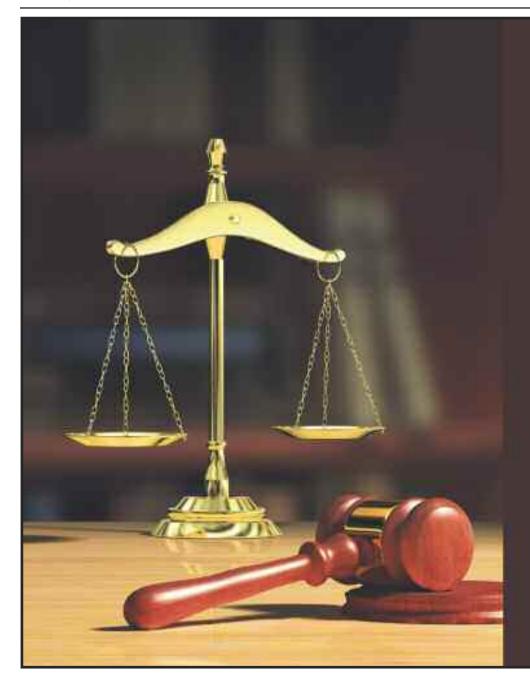
found that the primary cause of the increase in congestion was down to unnecessary car journeys, Mr Munk réjected her comments

He said that the study found that there was no evidence that cycle lanes had a "significant impact on slowing cars down". In order to decrease congestion, Mr Munk suggested that more people

should ditch motor vehicles in favour of cycling or walking. Pointing out the Mayor's pledge to halve the number of private car journeys on main roads by 2041, he said: "The Mayor knows that the only way to get out of the slow jam is to build more for cycling." A spokesman for Sadiq Khan's office also disputed Mr Winston's comments.

He said: "Cycle lanes do not cause congestion and pollution. With our limited street space it is vital that we encourage more Londoners to cycle, walk and use public transport. These are cleaner and more efficient uses of our roads, with cycle lanes proven to help move people along our streets.

"With London's population set to expand to 10.8 million over the next 25 years, making our capital one of the best cities in the world for cycling is not only about improving our health, wellbeing and quality of life, it is absolutely fundamental for our future economic prosperity." Currently, Britain has one of the lowest rates of cycling in Europe with only four per cent of Britons cycling daily compared to 43 per cent of people in the Netherlands. Article courtesy of The London Evening Standard



#### PAYTON'S SOLICITORS 9 – 13 CURSITOR STREET LONDON, EC4A 1LL

We at the LCDC don't often bang our own drum when it comes to helping our members with their legal troubles. A lot of the cases which come our way with members are quite sensitive and we respect their wishes to keep things in house and out of the paper which I can fully appreciate.

However, not only do Payton's Solicitors offer our members a 24 Hour Duty Solicitor 365 days a year, but since getting involved with the Club, our solicitor Keima Payton has the distinction of having a 100% success rate in all her cases which she has handled on behalf of the Club's members.

Keima Payton has a fearsome reputation in court and should ever the need arise you will find no one better able to fight your corner and save your Badge than Keima.

- Grant Davis, LCDC Chairman

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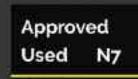


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LONDON



# NOT A SEAT LEFT IN THE HOUSE AS CLUB HOLD SUCCESSFUL AGM

# Members hear from guest speaker, UKIP GLA's David Kurten

Our guest speaker this time around was David Kurten (DK) and this session preceded the AGM. DK was a UKIP member of the GLA but had resigned earlier during the day and had given up a press conference with C4 news to keep his appointment with us.

There was apprehension on the part of some members, including this writer, about associating the Club with UKIP. However, true to our apolitical roots. DK was there as a GLA member primarily. Despite this, the UKIP group on the GLA have stood beside the cab trade since the last elections. The chairman, Grant Davis (GD) thanked DK for holding the "taxi conference" at City Hall last year, along with the other work they have done for us, in particular at Mayor's Questions. DK informed the meeting that

DK's group support the cab trade because it is part of the heritage and fabric of London, in addition to the 100% access for the capital's disabled to move around freely.

another "taxi conference" at City Hall in June with details to

his group will be arranging

They are concerned, as we are,



that the trade is under threat from unfair competition from PH Apps operating as taxi operations primarily Uber. However, they place the blame at TFL's door as during the last four years, the regulator has failed to deal with technological change and those that abuse it. The situation has changed from complementary competition between taxis and PH, to one where one particular operator has tried to destabilise both markets.

DK had thought the 2015 Transport bill would have addressed this failing – cap PH numbers, deal with cross border hiring, etc - but this did not happen. Thus, new legislation is still required. The UKIP and Labour GLA groups raised objections to the Mayor renewing Uber's licence last year. He was disappointed that the appeal could take years to go through the courts, while Uber are allowed to carry on in the interim

DK has written to the Mayor to ask if questions on the cab trade are answered directly or through an appointed office. The Mayor has not had the courtesy to respond but DK thought the answer to clearly be the latter. DK is happy to continue asking questions on behalf of the cab

He was also pleased to hear that the "Knowledge" (KOL) is under discussion to gain City & Guilds accreditation. DK was asked why Val Shawcross has "gone over to the other side". DK didn't know her before the last elections but sees her as "the Mayor's man" now.

GD will be contacting KOL schools and other stakeholders with regard to the June conference. He felt that the more diverse the participants, the greater the chance of combating TFL. Asked if TFL will be invited, DK said they have been invited.

Peter Blake had been asked why TFL doesn't promote the KOL and said "why should we"? GD told Brown that the KOL and



the vehicle define the cab trade. KOL numbers are at an all-time low, we have been saddled with a vehicle that none of us can afford and more than 2,000 perfectly good taxis will not have their plates renewed this year due to their age.

A questioner asked if we could promote Sherbet Dab and GS said we would.

DK was asked in regard to the time envisaged to sort out the Uber case, could new driver recruitment be frozen in the interim. This is not possible as PH drivers do not have to elect an operator. However, Matt Newell pointed out that PH drivers have reduced by 2000 in number last year.

Answering several questions on questions about the TXe, DK was of the opinion that drivers need more help on the net price and the charging point fiasco needs sorting out. It was highlighted that the AL report found that if only 25% of the combined taxi/PH fleet was to go "electric", there would be a need for 25,000 charging points. It was pointed out that Geely are producing an electric Volvo for £15,000 less than the current

TXe price. For the first time ever, no new cabs were registered in December. DK felt that if new cabs are not available, then there should be extensions for cabs that are 15 years old. A questioner felt that TFL is a regulatory body that doesn't regulate. The trade have asked TFL and The Mayor what is an "instant hail" on Apps but all refuse to answer: the same response comes when asking when an App driver is outside their area. These questions apply to PH Apps as well as taxi Apps. DK offered to ask The Mayor for answers and Caroline Lucas is also asking these questions in parliament. GD has asked MyTaxi to say that their App jobs are "hails" but they swerve answering by saying it's up to TPH. Chapman of TPH then swerved the question. With the exception of CMT, the taxi Apps refuse to assist the trade in this matter. Asked if he felt the "powers that be" want to retain the cab trade, DK answered that he did not know. There is no conspiracy but The Mayor's focus is on promoting walking and cycling and is always speaking of this

"modal shift". DK felt that while this may have worked elsewhere, it will not work in London.

This was also the attitude of Boris when he was Mayor. He quoted Boris' cycling guru, Andrew Gillighan" that "we have to give London cycling, even if it doesn't want it".

Asked how many meetings there have been between TFL and Uber on autonomous cars. DK said there had been a couple. However, he pointed out that there are five levels of autonomy; the first four are very limited, while 5 is full automation. Talks so far are on limited autonomy. Asked if there was a chance of a taxi representative attending future meetings, DK said yes. The final question was to ask if "taxi demo's" are positive. DK said he didn't know as they weren't discussed, which is probably an answer in itself. It was now 8.00pm and so the chair brought the session to a close by thanking DK for his time. This was an interesting and frank debate and DK was warmly applauded for his contribution.













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■ RANKS AND HIGHWAYS

The LCDC attend the Joint Ranks committee, working hard for more ranks and more access for the taxi trade in London

#### **■ CAB TRADE ADVICE**

All members can call the office for any information or up to the date news on any trade related subject.

#### ■ TRADE'S FUTURE

The Club worked tirelessly in bringing in the green & yellow identifiers to the taxi trade.

And are always working hard to protect our future.

#### **■ CAB TRADE REPRESENTATION**

We are working hard to work with members of the GLA and also politicians to fight our corner against TFL and was a major influence in the recent future proof" document.

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I have no outstanding PCO or police matters pending.

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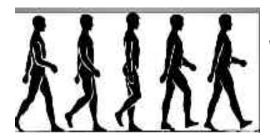
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# Walker on the March....

#### THE REAL COST OF REVOCATION

The saga of Sean Stocking's licence is now over and he is back working a cab after losing almost the whole of last year, based on charges laid by Leroy Daniels.

This case was always much bigger than Sean's personal dilemma; it was the whole trade's dilemma.

Thanks to the inertia of TFL and lack of proper regulation, the average cab driver will be very lucky if he is earning the national average wage of £26,000 after paying expenses. Sean was prevented from earning even that for having the temerity to challenge Daniels on legitimate grounds, although perhaps in not the right way or place. Nevertheless, a warning should have been sufficient at most.

Daniels was paid (not necessarily earned) £350,000 last year.

His boss, Mike Brown, received in excess of £500,000.

Leroy's pal, Emmerson had to struggle on £230,000.

Now they might think the loss of a year's wages for a cabbie isn't much at all. After all, for this little gang it was no more than about 4,3 and 6 weeks' pay, respectively. For a working man with wife, kids and mortgage, it will take years to recover from.

What's worse is the way they went about their work. Take the cab driver's licence and give no explanation as to what terms of licence had been broken. That means the lengthy and expensive process of applying to the courts, who eventually sent it back TFL to deal with the case properly.

deal with the case properly.
At this point the LCDC needed to go to court to get a judgement so that TfL cannot send a message to say to all of us, this is what you get when you cross us. With a judgement, there is a precedent set; we win, they cannot do it again.

Instead, they follow procedure, allow an appeal and don't even bother to challenge the appeal and give back the licence.

Let's face it though, Sean was lucky. He is an LCDC member and had an organisation who were brave enough to fight his case - at great expense.

If Sean had been one of the 60% that belong to the INIA (I'm Not In Anything) group, he would in all probability have lost his licence permanently or mortgaged his



house to the hilt to defend himself. And who's to say that other organisations would have taken up the fight as the LCDC did? The final outcome could have been loss of home first and family second. This is not an exaggeration.

Mr Daniels, you must feel very proud. We should all thank our respective gods that you have now gone from the cab trade. Ta ra, on your bus!

#### TARIFF STUFF

It's that time of year again, when we enter discussions with TFL about the tariff before it goes to the TFL board this month.

As last year, TFL have organised another review of the tariff by outside consultants. Last year was a waste of ours and TFLs money. It was a well laid out report but it was based on a foundation of supposition rather than fact and resulted in a load of old cobblers.

TFL paid for the review but we paid for it because although the review was basically ignored, it caused a delay of two months in the tariff increase being applied. So, you are all losing somewhere between £100 -£200 each during the year to this April. We have asked for this to be given back in this year's increase but no dice.

The consultants this year look a much more capable outfit but there are three real problems with their work, whatever its quality. First, they are including the costs of the

new TXe in their evaluation before anybody knows what the real running costs are.

Second, they are unlikely to finish their work before March/April. That would mean that by the time their recommendations go through all the channels, we would get our increase around October instead of April and based on last year, no allowance would be made for the loss of six months increase. Thus, it will be too late to be of use this time around.

Third, in my humble opinion, the basis of this or any further report is erroneous to start with and cannot be of any real value.

The TFL board took it into their heads that taxi fares are too expensive. So, they called for a review in order to prove their hypothesis. When the first review failed to do this, they commissioned another.

If this one doesn't prove their theory, I guess they will keep spending the dosh on new reports until they come up with the right conclusion.

What the TFL board fails realise is that they are the reason that taxi fares are where they are, irrespective of whether they be too expensive or not. Our fares reflect approximately 40% for costs and 60% on the national average wage. If fares are too expensive, then it's the regulatory cost that TFL impose on us that makes our fares too expensive.

Unless, of course, they feel an average wage is much too good for us. That we should be earning well



LEFT: Leon Daniels, former TfL head of surface transport

ABOVE: LCDC member Sean Stockings

below a bus, train tube driver's wage. It wouldn't surprise me It is TFL that dictates we have to

pay the ridiculous price of £63,000 (before plug-in grants) for a new taxi, not us.

They can surely only think we are too expensive by comparing us to similar services. Well, is it a bus? Is it a train? No, it's private Hire TAXI services they compare us to; it cannot be logically anything else. It just doesn't dawn on these lemons that if a taxi costs £63,000 and a Prius costs £20,000, then the fares in the taxi just might be a tad more expensive than the Prius taxi.

This was never an issue before PH became taxis because in line with the principles of the PH Act, taxis were meant to be taxis and PH were meant to be PH. Thus, there was never any fair comparison to be made between the fares of each service.

However, for the last four years, both sides operate a taxi service, and so a fair comparison can be made. What the TFL board need to do is take their heads out of their bums and realise that it is simply their own skewed regulations and lack of enforcement of those regulations that allow a comparison that leads them to deduce that taxi fares are too expensive.

TFL do not need to commission independent reports to examine taxi fares; they just need to do their job and do it quickly before the London taxi disappears down the plug-hole.

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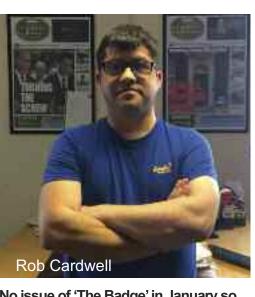
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#### No issue of 'The Badge' in January so I'd like to take this opportunity to wish everyone a Happy New Year.

Lots of different things going on, to be honest too much to put in my article. I have members in Sectors 2,3,4,5 and 6, so if you don't see any concerns you may have in this article please feel free to dm me on twitter @iamcabman. If you're not on twitter then email me:

rob@suburbantaxinews.co.uk and I'll update you on anything you wish to know or feel free if you just want to chat, I'll be happy to speak with you about the trade. I haven't been down to Lewisham Station yet due to the fact I was awaiting my jacket and Hi vis, these have now arrived, I have exchanged emails with TfL and they have informed me the DLR signage will not be till April, so I'll be down



#### LCDC Suburban Rep

@SuburbanFacts FOLLOWS YOU

Run by the LCDC suburban rep 2 highlight the over supply of YB licences plz send me pics of over supply story's of our day 2 day struggle and #SuburbanFacts it

49 FOLLOWING 80 FOLLOWERS

Lewisham soon directing the public to the taxi rank and hopefully improving drivers' earnings at Lewisham station.

The LCDC had their AGM on the 22nd January, it was a very positive experience. To me we are the most proactive trade organisation in the taxi trade, we are doing everything in our power to secure your future.

I'd personally like to thank Grant Davis for acknowledging all my hard work and for everybody at the AGM for giving me a round of applause. I do my best for the suburbs and it's nice to have my hard work acknowledged like that.

The hailing/light system is now active at the O2. In my opinion this is a lot fairer a system for local suburban drivers than the old system that was in place. The LCDC fully supports this initiative and

encourage drivers in Sector 3 to work together to make this scheme work. I had a site visit with TFL for a new rank to service Catford theatre. When the rank is implemented it will be a night time rank outside Barclays Bank and hopefully a one space rank by the Black Cat. Can I just encourage drivers to please try and use ranks in Sector 3 Bexleyheath Broadway and Sector 5 Croydon High St. When trying to request new ranks it becomes difficult for me (and other reps) when drivers are not working the ranks already in place, as I was told by the ranks liaison officer with using Bexleyheath as an example, a rank was asked for at the other end of the Broadway, it won't even be considered till the rank already in place is being worked on a regular basis. That being said it was



nice seeing cabs working The Venue rank at the weekend. Would love and need some help so if you are thinking of joining and would like a chat please get in contact with me. Till next month be lucky.

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I understand that I will not be eligible for legal representation for matters arising prior to the date of this application. Thereby declare that I have no outstanding PCO or police matters pending.

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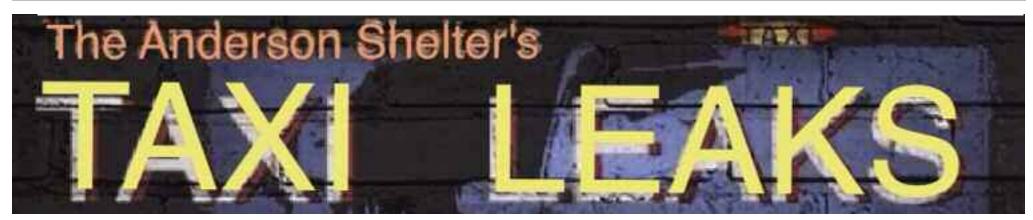
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# Cross border fears

Coming Up In Parliament Friday 2nd February, Plus Letter From New Transport Secretary

Friday 2 Feb sees the second reading of the Licensing of Taxis Safety Bill.

Below is a letter sent to a Taxi driver Member of the LCDC, John Griffin, by the new Transport Secretary Jo Johnson.





#### HOUSE OF COMMONS

helion & Graffie

23 Summery 2019

#### Dear two Gr. Am.

Thank you for writing to me with regard to Uber.

The issue of licensing taxis and private hire vehicles is a matter for local authorities, in the case of Uber, Transport for London. However, I agree that it is important that all transport operators meet appropriate standards to ensure a safe and quality service for all passengers. Transport operators can appeal against licensing authorities if the authority refuses to renew its license and can continue to operate while an appeal is ongoing.

At the request of the Department for Transport, the Law Commission has undertaken a comprehensive review of taxi and private hire regulation in England and Wales. One of the Commission's recommendations was that companies and drivers should be allowed to operate across boundaries without the current restrictions, but with the introduction of national standards for drivers and vehicles.

Ministers are currently considering all the recommendations in the Law Commission's report against the backdrop of what is a rapidly changing sector and will formally respond to the Law Commission and announce its intentions once this scrutiny is completed.

I note that a working party has been has been established by the government to consider the issues surresteding basis in ensing, following a Westminster Hall details on the subject. The working group will consider a variety of assues including that of passes or safety. The government expects to be able to publish the working group's findings in due course, which may result in the government issuing from stabilities guidance in this area.

Thank you again for taking the time to write.

Kind regatila.

House of Commons

# Councils join Tory attack on taxi trade with no go areas

In the wake of the Bank Junction Taxi access scandal, and with Oxford Street, Tottenham Court Road, and Baker Street to follow suit, Camden and Hackney have unveiled plans to ban Taxis from more of our working area.



If you are going to be weak, just sit back, bend over and get shafted without a fight, there will be much more to follow.

If you are expecting your org to fight tooth and nail on your behalf, you are very misguided.

The members of the New United Trade Group have all signed a good behaviour clause in the new engagement

policy, so won't be doing anything on your behalf that might upset TfL, for fear of exclusion from the secret, un-minuted meetings.

We need leaders will backbone! Not unopened war chests

It's time to stand up and say: "ENOUGH's ENOUGH".

We need a War Council, not selfinterested egotistic empire builders Because that's exactly what we are facing, a war on Taxis drivers and our trade.

While London's Cabbies are stressing over how they are going to find the money to pay their tax bills, Theresa May stands up and tells Europe 'we must save' Uber, an illegally operating predatory company that doesn't pay UK taxes, a company her husband has a conflict of interest in with his investment group.

A New Game's Afoot! Both Camden and Hackney have



published online consultations, but don't count on them as they(like TfL) take no notice if consultations... they just go in and do what ever they want, knowing that any resistance will be weak. Camden's consultation closes on the 20th of February 2018.

Up for closure...Frederick St, to be joined by roads around Mount Pleasant.

The biggest threat to your right to ply for hire is being launched by Hackney again.

The Hackney consultation is about the closure of several streets around Shoreditch to all but electric vehicles. It will be many years before the majority of London Taxis are electric.

Remember the proposed 20mph around schools that were suddenly rolled out borough wide, and then quickly escalated to neighbouring boroughs? If access is restricted in Shoreditch, it won't be long before other boroughs follow suit.





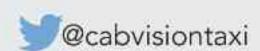
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Chelski76 @chelski76 - 2.30 PM - 6 Dec 2017

Great service and even better staff

Gary @GaryBrown\_62 - 9.23 РМ -19 Ом: 3017.

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MHotwaxAngle - 18h

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Nothing is too much trouble for them 🍓 🎄 🍈

Chris Hook @cabtastic - 2.18 PM -6.0%(2017)

Well I'm truly disgusted wiv the service, I'm fed up with getting paid everyday & the terminal not giving me any trouble so I'm off

Office @BerylOllis - 12.07 PM - 29 Nov. 2017.

The best system around

DinkY @drinkwater\_paul + 11:30 AM - 1 Dec 2017

Cabvision = 'Proper' (6)

1 0.57Pm - 9 Jan 2018

Cabvision, great company

**37 Blue Lion 2007** @Bluelion2007 - 12:30 PM - 6 Dec 2017

@CabvisionTaxi Have been exceptionally good for me

icksta @ply4hyre - 10.47 AM - 1 Dec 2017

I switched to @CabvisionTaxi good as gold,

they have an app, as soon as the transaction goes thru it's on the app.

+ 12.55 PM - 4 Dec 2017

The service we get from the team is much appreciated. In my view the best in the trade.

- 12.45 AM - 2.Jun 2018

Never seen one good word about other credit card systems, on the other hand my @CabvisionTaxi system's been faultless. So far...

Baba @mercedes\_taxi+246 PM -4 Dec 2017

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Alex White @AlexWhiteGB - 635 AM - 10 Jun 2016

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# Airport matters... by Jamie Hawes



#### There's a New **Deputy in Town...**

"I shot the Sheriff..."

There is a lot of talk in the trade at the moment of the forthcoming case regarding the legality of Uber's business model and what appears to be illegal plying for hire or 'e-hailing'. But what drivers aren't talking about is the fact that we as a trade need to be getting our own house in order. My personal opinion is that the majority of drivers have "upped their game" so to speak, but at Heathrow, aside from mandatory Credit Card acceptance, the Wild West games of 'Cowboys & Indians' has still remained the same. The old problems persist, but I believe it's time for new solutions. Recently, I attended an Heathrow Airport Ltd (HAL) liaison meeting with the trade on behalf of the LCDC. The meeting also involved APCOA, Heathrow Police and the Airport's Chief Taxi Reps.

#### "Didn't I see the arrows? I didn't even see the Indians!"

As some of you may be aware, Heathrow Police have recently been handing out fines to drivers waiting in Newall Road, the road that leads into the Taxi Feeder Parks (TFP). In my opinion this is unacceptable. During the meeting, I had, what could best be described as a difference of opinion with Heathrow Police, as to what constitutes a reasonable fine.

Apparently drivers were boxed in; effectively "kettled" and asked to step out of their vehicles before being issued with a £40 ticket. This was totally unwarranted. Nowhere in the Road Traffic Act (RTA) does it state that a driver must leave their vehicle; the RTA only requires a driver to stop, not to exit their vehicle. I'm inclined to think that the Police requested drivers to leave their vehicles so that they became "parked" on a clearway, thereby enabling the

Police to issue tickets. During the Meeting, I asked the Officer if they were going to continue to issue tickets to drivers waiting in Newall Road and the response was "As long as we keep receiving complaints, we will keep issuing tickets.'

If you are approached by the Police in Newall Rd., keep moving; it is a clearway, do not stop and do not leave your vehicle.

As most drivers who work at Heathrow will already know there are now 'Wardens' moving up cabs in the North Park. I made a suggestion to APCOA that permission be given to allow Wardens into the South Park at peak waiting times, so as to make sure that cabs are filling the lanes to capacity and to put an end to drivers having to run the gauntlet in Newall Road. This proposal was accepted by APCOA who have agreed to a trial run. However, Wardens have been slow to put this initiative into practice and more tickets have been issued.

One of the topics still on the agenda was better signage (Arrows) inside the Terminals directing passengers towards the Cab Ranks. To say I was gobsmacked is an understatement! How long have licensed taxis been servicing Heathrow? Yet still there is no adequate signage? Somebody really needs to be held accountable for this and I intend to push as a matter of urgency.

#### Smoke Signals and Outlaws.

Also on the agenda were the recent bans that some drivers have received for 'refusing' or other such outlawed activity on the Terminals. Many drivers were complaining that they only realised that they had been banned after waiting two hours in the North Park only to find that when they reached the entrance barrier to the South Park that they were in fact barred. It was agreed that this would now be changed so as to allow a driver to go through the Feeder Park and be notified of an allegation (depending on the severity) before taking another job. This would allow Drivers who were alleged to have committed some form of discretion the opportunity to contact the Head Honcho of their Org and/or go to the Cab-in for a PowWow. The Driver would then be aware that there was a ban "pending". This was deemed by all to be a fairer way of administering warnings.

#### Cowboys & Marshalls.

Whilst discussing possible punishments for driver misdemeanours, it also occurred to me that while HAL and APCOA expect a certain level of behaviour from drivers, it should only be right that drivers should know what to expect from HAL and APCOA in turn. At the moment the trade's relationship with APCOA And HAL seems to me to be a bit of a mystery: are we customers of APCOA? We pay to enter the Taxi

customers, what level of service are we entitled to? It's time our relationship with APCOA was properly defined. I believe it's time that Drivers should have a Service Level Agreement (SLA) from APCOA so as to let drivers know what we can, and cannot, expect of them. I have personally phoned the TFP cabin on many occasions only to have no one bother answering the phone. Drivers have even called the number whilst standing inside the cabin only to find the landline silent. Is it too much to ask that someone be employed to answer the phone, bearing in mind, we are paying gate fees? I will be asking for clarification on this issue at the next meeting. I've been told that in the Autumn of 2017, the LCDC asked that all the rules for Marshalls, Wardens and Reps be put on the agenda. There will also be new SLA's for Reps and (Anti tout) Taxi Marshalls at Heathrow displayed on a new Notice Board in the Canteen fover and hopefully these new rules will be included in a new Guide for Drivers working at Heathrow. A previous attempt to agree some form of information booklet for Drivers was blocked by Unite's Central Branch with no explanation, at the beginning of 2017. I've been working at Heathrow for many vears, and like most drivers. I have tolerated what seemed to me to be a cozy Marshalls and Reps club at the Flyers. I've come to see them as a closed shop, where only those carefully selected by the "Marshalling Committee" (itself comprising of other Marshalls) are guaranteed entry. As I understand it the Marshalling system was originally set up by HALT. When that body was dissolved the Marshalling system should have been overhauled or disbanded. The official LCDC stance is that of supporting the Marshalling and Warden Operations but if they are to continue they must be reviewed. Responsibility for recruiting new Marshalls needs to be taken away from the Marshalling Committee and perhaps a maximum length of time a Marshall should be allowed to serve should now be imposed on the existing drivers so as to allow others, wishing to become one, the chance to get involved. Various sharp practises such as "carried over" or "banked" rides for both Marshalls and Trade Reps also needs looking at. If Marshalling is to continue it must become fairer and more transparent. After all, the operation can only continue with the goodwill and backing of the drivers themselves, which at the moment is sadly lacking with talk of petitions amongst drivers to have it disbanded. It's clear that change is a necessity.

Feeder Park (TFP) and, if so, as

#### Waiting for the Cavalry and a different type of horse-power

It was also stated in the meeting that the new LEVC Electric Taxi demonstrator was due to arrive at Heathrow so that Drivers could saddle up and experience

the ride. Unfortunately it failed to arrive. Hopefully, by now the Cavalry has shown up and it's not still sat on the hard shoulder of the M4 plugged into a solar panel and a generator? From a working driver's perspective, the new 65k electric taxi seems to me to sound the death knell for the Cab trade. In which parallel universe is it deemed acceptable for drivers to pay such a devastatingly high price for a working vehicle? It may drive like a dream but who cares? I'm pretty sure the tesla (for the same price) drives like a dream too. But we can't afford that either!! Did anyone tell LEVC that we are circling the wagons at the Airport with the trade in a fight for its very existence. The vultures are gathering across the plain and we need a vehicle priced so that we can actually compete with. We are the best taxi service in the world, hamstrung by an incompetent, out of touch Regulator and a vehicle that fits, neither our needs, nor our pockets. It's all very well the hierarchy of some of the trade's largest organisations giving wholesale approval of the TXE, but the rest of us simply cannot afford it!

#### "Get Up, Stand Up!"

Contrary to what drivers believe, the future of the trade is in our hands. The power lies not with the trade orgs, but with us as individuals. If you think the new electric cab is too expensive, don't buy it. It's far easier for us not to buy it than it is for LEVC production lines to stand idle. Drivers must start to get involved. It's easy to lay the blame for the trade's woes at the door of the "orgs", but the orgs are only as good as the drivers that support them. I have never belonged to a trade organisation up until now. However, I have joined the LCDC as I believe that they are the trade organisation that best fits what we as a trade need right now. It's not enough anymore simply to belong to an org or union that offers legal cover; you can get that anywhere. It's not enough to belong to an org that is carrying on business as usual, in the face of what seems to be an irreversible decline into oblivion. If the leader of your trade org is sitting in

the back of a 65k electric vehicle like Edmund wrapped in furs and sitting alongside the White Witch of Narnia, eating Turkish delight in the snowy wastes of Norway while you sit and wait 5 hours for a job at one of the busiest airports in the world, then you're probably with the wrong org. Our regulator knows we are weak: we are fragmented and disillusioned. I've joined the LCDC and I hope that many more will follow.

As Some clever clogs once said "united we stand, divided we fall".

Or in the words of Bob Marley: "Let's get together and feel alright!"

Jamie Hawes (LCDC Heathrow)



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# TAXI CHARITY HOSTS LUNCH AT RAF CLUB FOR VETERAN COLLECTORS

On Wednesday 24th January the Taxi Charity for Military Veterans invited its band of loyal collectors to the RAF Club in Piccadilly for a celebratory lunch. This was a wonderful occasion, and served not only to thank these marvellous men for volunteering to collect but also as a highly enjoyable start to the charity's 70th anniversary year.

The collectors were treated to pre-

lunch drinks with some of the charity's sponsors followed by three delicious courses in the Club's splendid ballroom. Group Captain Mark Heffron from the Ministry of Defence Veterans' Welfare department gave an excellent speech in which he made a point of thanking all the black cab drivers who give their time and support so generously to the charity. We were left in no doubt about his loyalties.

After a relaxed lunch where we were royally looked after by the Club's friendly and helpful staff,



many of the veterans continued the festivities at the Rose and Crown pub in Old Park Lane: their stamina is quite extraordinary.

2018 is a big year for us. The concept of the charity was born at the Bedford Arms pub in Dawes Road where we will be gathering to celebrate on Sunday 25th February. I doubt that the cab drivers who came up with this brilliant idea in 1948 could ever have anticipated that 70 years on the charity would have gone from strength to strength – what foresight

they had.



Frances Luczyc Wyhowska Taxicharity.org



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